

1. Fees and Charges

A. Fees payable on the Credit Card by the Cardmember

- Annual Fees
- Renewal Fees

The fees may vary for each Cardmember, and from offer to offer. The same is communicated to the Cardmember at the time of applying for the Credit Card. The above fees as applicable are billed to the card account and are stated in the card statement of the month in which it is charged.

B. Cash Advance Fees

The Cardmember can use the Card to access cash in an emergency from ATMs in India or abroad. A transaction fee of 2.5% (Minimum ₹300) would be levied on the amount withdrawn and would be billed to the Cardmember in the next statement. The transaction fee is subject to change at the discretion of HDFC Bank. All cash advances also carry a finance charge equal to charges on revolving credit (please refer schedule of charges) from the date of withdrawal until the date of full payment. The finance charge is subject to change at the discretion of HDFC Bank.

C. Charges

- Charges and fees, as may be applicable from time to time, are payable by Cardmembers for specific services provided by HDFC Bank to the Cardmember or for defaults committed by the Cardmember with reference to his card account.
- HDFC Bank retains the right to alter any charges or fees from time to time or to introduce any new charges or fees, as it may deem appropriate, with due intimation to customer.

D. Interest Free Period

The interest free credit period could range from 20 to 50 days subject to the scheme applicable on the specific Credit Card (please refer to the Schedule of Charges) and the submission of claims by the merchant. However, this is not applicable if the Previous month's balance has not been cleared in full or if the Cardmember has availed of cash from ATM. For instance, the

HDFC Bank International Platinum Plus Card has an interest-free credit period of up to 50 days. This means that a customer who has a billing date of 4th of the month can spend on his Card from 5th April to 4th May, his bill will be generated on 4th May and his Payment Due Date will be 24th May. Hence a purchase made on 14th April will have a credit period of 41 days, while a purchase made on 2nd May will have a credit period of 23 days. This period will be free of interest only if all previous dues are paid in full and there is no unpaid balance carried over from previous months

2. Limits

HDFC Bank at its sole discretion will determine the Cardmember's credit limit and cash withdrawal limit. (Add-on Cardmembers share the same limit). These limits are communicated to the Cardmember at the time of card delivery and in the monthly statements. The available credit limit at the time of the statement generation is provided as a part of the monthly statement. HDFC Bank will review the Cardmember account periodically, may decrease the Cardmember credit limit based on internal criteria. In such an instance the Bank will inform immediately including the reason thereof, by SMS or e-mail followed by confirmation in writing. Cardmembers seeking to have their credit limit increased can do so by writing to the Bank and providing financial documents declaring their income. The Bank, at its sole discretion and based on such new documents provided, may increase the credit limit of the Cardmember.

3. Finance Charges

- Finance charges are payable at the monthly percentage rate on all transactions from the date of transaction in the event of the Cardmember choosing not to pay his balance in full, and on all cash advances taken by the Cardmember, till they are paid back. Finance charges, if payable, are debited to the Cardmember's account till the outstanding on the card is paid in full.

- Finance charges on cash advances are applicable from the date of transaction until the payment is made in full.
- When the customer carries forward any outstanding amount or avails of Cash Advance, a finance charge calculated by average Daily Balance Method, will apply to balances carried forward and to fresh billings.
- If a Cardholder avails of the revolving credit facility of the HDFC Bank Credit Card and hence chooses to pay an amount less than the total amount due reflected in the monthly billing statement, the entire outstanding amount would attract finance charges and all new transactions will also attract finance charges till such time as the previous outstanding amounts are repaid in full.
- Late Payment Charges will be applicable if Minimum Amount Due is not paid by the payment due date, Clear funds need to be credited to HDFC Bank Card account on or before the payment due date, to avoid Late Payment charges. Late payment charges are applicable as:

Statement Balance	Late Payment Charges
Less than ₹100	- Nil
₹100 to ₹500.	- ₹100/-
₹501 to ₹5000	- ₹400/-
₹5001 to ₹10000	- ₹500/-
₹10001 and above	- ₹700/-

- Over limit charges are applicable on total outstanding exceeding the Credit Limit at the rate of 2.5% of the over limit amount subject to minimum of ₹500.

The following illustration will indicate the method of calculating various charges

Assume that you have paid all previous dues in full and do not have any amount outstanding in your Card Account. Your statement date is 18th of every month. The following is the list of transactions you have done on your card account.

Date	Transaction	Amount
10 April	Purchase of household goods	₹15000
15 April	Purchase of garments and accessories	₹5000
18 April	Statement date	Total Amount Due = ₹20000 Minimum Amount Due ₹1000
12 May	Payment into card Account (Late payment charges will be applicable here)	₹2000 (Credit)
14 May	Purchase of groceries	₹1000
15 May	Payment into Card Account	₹15000 (Credit)

Thus, on the statement dated 18th May, the following will reflect as the components of the total amount payable by you :

Interest calculated = (outstanding amount x 3.49% pm x 12 months x no of days)/ 365

Late payment charges = ₹700 Therefore,

- Interest on ₹15000 @ 3.49%pm from 19 April to 11 May (i.e. for 23 days) = ₹395.85
Interest on ₹13000 @ 3.49%pm from 12 May to 14 May (i.e. for 3days) = ₹44.75
Interest on ₹5000 @ 3.49%pm from 19 April to 14 May (i.e. for 26 days) = ₹149.16
Interest on ₹3000 @ 3.49%pm from 15 May to 18 May (i.e. for 4 days) = ₹13.77
interest on ₹1000 (fresh spends @ 3.49%pm from 14 May to 18 May (i.e. for 5 days) = ₹5.74
Thus total interest of ₹609.27
- Late payment charges = ₹700
- GST @ 18%, on interest and other charges = ₹235.66
- Total principal amount outstanding = ₹4000 (₹1000 fresh spends + balance ₹3000 outstanding from last month's billing period)

Hence Total Amount Due = (a) +(b) + (c) + (d) = ₹5544.93

Please note that the Finance Charges and other charges are subject to change at the discretion of HDFC Bank.

Also please note that if the Cardmember exceeds the credit limit of the accounts, Over Limit Charges will be levied on the account. For a list of charges that may be levied at specific instances, please refer to the Schedule of Charges available at the end of this document.

4. Billing and Statement

- a) HDFC Bank will send the Cardmember a monthly statement showing the payments credited and the transactions debited to the Cardmember's account since the last statement. The Bank will mail a statement of transactions in the card account every month on a pre-determined date, to the mailing address on record with the bank. If the balance outstanding is less than ₹200/- and there is no further transaction pending billing since the last statement, no statement will be issued.
- b) HDFC Bank Credit Cards offer the Cardmember the facility of revolving credit. The Cardmember may choose to pay only the Minimum Amount Due printed on the statement. The balance outstanding can be carried forward to subsequent statements. The Cardmember can also choose to pay the Total Amount Due or any part of the amount above the Minimum Amount Due. Such payment should be made before the Payment Due Date. Clear funds need to be credited to HDFC Bank Card account on or before payment due date to avoid Late Payment Charges. Cardmembers are advised to drop local cheques well in advance of the Payment due date to ensure payment reflects on the card account within the Payment due date. Any unpaid Minimum Amount Due of the previous statements will be added to the Cardmember's current Minimum Amount Due in addition to the outstanding exceeding the Cardmember's Credit Limit.
- c) Payments made towards the Card outstanding are acknowledged in subsequent statements.
- d) Payments received against the Cardmember's card outstanding will be adjusted against all taxes, fees and other charges, interest charges, cash advances and purchases in that order.
- e) Payments towards the card account may be made in any of the following ways:
- I) In case the Cardmember has an HDFC Bank account, he can make the Payment through NetBanking, ATMs, or PhoneBanking.
 - II) In case the Cardmember has an HDFC Bank account, he can opt for a Standing Instruction facility, where funds can be automatically transferred from the Cardmember's HDFC Bank account to the Cardmember's card account on due date.
 - III) Customer can also make payment through NEFT fund transfer mode from other bank account (use IFSC code HDFC0000128) or use the VISA Money transfer facility.
 - IV) In case the Cardmember does not have an HDFC Bank account, he can make the Payment through Bill Desk facility using other banks NetBanking account.
- iii) By dropping the payment instrument (Cheque or draft) into any of the HDFC Bank Credit Card drop boxes placed in the HDFC Bank branches and ATMs.. The Cheque Draft should be made payable to HDFC Bank Card Number xxxx xxxx xxxx xxxx.
- iv) Through Cash Payments at the bank branches.
- f) Billing Disputes: All the Contents of the statement will be deemed to be correct and accepted if the Cardmember does not inform HDFC Bank of the discrepancies within 60 days of the Statement Date in writing. On receipt of such information, HDFC Bank may reverse the charge on temporary basis pending investigation. If on completion of subsequent investigations, the liability of such charges is to the Cardmembers account, the charge will be reinstated in a subsequent statement along with the associated retrieval requests charges. Upon receipt of dispute from customers, within a maximum period of sixty days, Bank would provide necessary documents, wherever applicable and received from the Member

Bank, subject to operating guidelines laid down by the respective franchisee like Visa/Master Card/Diners Club etc. GST levied will not be reversed on any dispute on Fee & Charges / interest.

g) Contact Particulars: The Cardmember can contact HDFC Bank Credit Cards for making any enquiries or for any grievance redressal through:

- 24 Hour Customer Service Call Centre - a detailed list of phone numbers is available at the end of this document and on the reverse of the monthly statements
- Through mail - Manager, HDFC Bank Cards P.O. Box 8654, Thirvanmiyur, Chennai - 600 041
- By Email: customerservices.cards@hdfcbank.com

5. Default

In the event of default, the Cardmember will be sent reminders from time to time for settlement of any outstanding on the card account, by post, fax, telephone, e-mail, SMS messaging and/or engaging third parties to remind, follow up and collect dues. Any third party so appointed, shall adhere fully to the code of conduct on debt collection.

6. Right of Lien

- A) The bank, at any time and without notice, will have lien and right to set-off on all monies belonging to the Cardmember and/or add on Cardmember standing to their credit in any account/custody of the bank, if upon demand by the bank, the balance amount on the card account is not repaid within the prescribed time.
- B) During settlement of redemption in case of available Reward Points balance is lesser than Points required for the transaction, the bank reserves rights to debit the differential amount on the Customers Card/Account.

7. Termination/Revocation of the Card Membership

A) The Cardmember may terminate the card membership at any time by writing to HDFC Bank at the following address: Manager HDFC Bank Credit Cards, P.O. Box 8654, Thirvanmiyur HO, Chennai- 600 041. Along with the cards cut diagonally to pieces, all the cards including the add-on cards will be terminated basis the written request. Termination will be effective only after receipt of the cut cards and payment of all amounts outstanding to the card account. No annual, joining or renewal fees shall be refunded on a pro-rata basis.

B) In case the Bank notices unusual and abnormal transaction patterns in the use of the Card, the Bank will try to establish contact with the customer on the registered phone number of the customer available on its records to verify the bonafideness of the card transaction. Failure on the part of the Bank to establish contact with the customer, the Bank may restrict/terminate the use of the Card without any further notice, if the Bank reasonably believes it necessary in the interest of the Cardholder and for security reasons.

HDFC Bank can suspend the facility on the Credit Card, if the Cardmember defaults on payment due or exceeds the credit limit extended. The Credit Card must not be used after the Agreement has ended or if the card account is suspended.

With a view to ensure that the Credit Card is being used as per the regulatory guidelines, Terms and Conditions and applicable policies of the Bank, Bank shall have a right to run periodic checks on the Credit Card usage to identify whether there is excessive utilization of credit limit beyond the sanctioned limit in one statement cycle, unusual or excessive utilization at few select merchants, possible collusion with merchant and/or usage towards non-personal/ business related requirements, over-use/ misuse of features/ offers/ programs towards accumulation of undue reward points/ cash back / other benefits amongst others.

Based on the usage patterns, if any of these is suspected by the Bank, Bank may take restrictive action on the Credit Card. Such action can be with immediate effect and may include but not be limited to withdrawal of features/ benefits as well as complete termination of the Credit Card. If any such action is taken by the Bank onus will be on customer to provide satisfactory proof of bona fide usage to reinstate the Credit Card and attached features/ benefits as may be deemed fit by the Bank. Bank's decision in this regard shall be final and binding on the customers

- C) In such a situation, the Cardmember must (subject to any default or other notice required by law) immediately pay HDFC Bank the total outstanding balance on the Account. This includes all amounts due to HDFC Bank under the Agreement, including all transactions and other amounts not yet charged to the Account. The card will not be considered as closed until the Cardmember has paid all such due amounts.
- D) The death or in capacitance of a Cardmember insolvency / dissolution / bankruptcy or winding up of a corporate body of a Cardmember shall automatically cancel the card issued to the Cardmember as well as any Add-on Cardmembers. The Card Account would also be liable to be suspended on instructions from any government regulatory body. All amounts outstanding on the Card Account shall be deemed to have immediately become due on death or incapacitance, insolvency, bankruptcy, winding up or instruction from government/regulatory bodies, as the case may be, and Bank shall be entitled to recover the same in accordance with the relevant laws in force without prejudice to the obligation of the Cardmember to forth with pay all outstanding amounts.

8. Loss / theft / misuse of Card

- A) The Cardmember must notify the 24 Hour Call Center immediately if the Primary or any Additional credit card is misplaced, lost, stolen,

mutilated, not received when due or if he/she suspects that the Credit Card is being used without Cardmember's permission. Once a card is reported lost, it should not, under any circumstance be used if found by the Cardmember subsequently. As the Add-On card is an extended facility given on the Primary Card Account, the Add-on card is rendered invalid when the primary card is reported lost. Similarly, if the Add-on card is reported lost, the primary Card Account and other Add-on cards are invalidated.

- B) The Bank is not liable or responsible for any transaction incurred on the card account prior to time of reporting of the loss of the card, and the Cardmember will be wholly liable for the same. Card swipe transactions may get processed by merchants without PIN / additional authentication, when it is initiated on merchants located outside India as it may not be a mandate in those countries. Cardmember is wholly liable for all transactions prior to reporting of loss of the card. After the receipt of proper notification of the loss by the bank, the Cardmember's subsequent liability is zero. In addition to notifying HDFC Bank about the loss or theft of the Card, the Cardmember must report any loss or theft of the card to the police, lodge an FIR and provide acknowledged copy of the police complaint.
- C) The Cardmember will be liable for all losses in case of misuse of the card by someone who obtained the PIN or the card with the consent of Cardmember or an Additional Cardmember.
- D) If the Cardmember has acted fraudulently the Cardmember will be liable for all losses. If the Cardmember acts without reasonable care, the Cardmember may be liable for all losses incurred.
- E) HDFC Bank may, without referring to the Cardmember or any additional Cardmember, give the police or other relevant authorities any information that HDFC Bank consider relevant about the loss, theft, misuse of a Card or PIN.

- F) An optional insurance product may be availed of by the card members, at his/her own discretion, to cover the liability arising in the event of any fraudulent transactions on the Credit Card. For further details and terms and conditions of such Insurance cover, kindly contact our representative of the Bank.

9. Reward Points

Reward Points are valid only for 2 years from the date of accumulation. e.g.:- if you have received Reward Points in the month of May 2015, then same will expire in May 2017.

Effective 1st July, 2017;

- EasyEMI and e-wallet loading transactions will not accrue Reward Points/JP Miles.
- Reward Points/JP Miles accrued will be reversed if a retail transaction is converted into SmartEMI.
- Reward points/JP Miles accrued for Insurance transactions will have a maximum cap of 2,000 per transaction.

10. Grievance Cell

In the rare event of not being satisfied with the response from any of the recent contacts with the Bank, you can write to - The Manager, Grievance Cell, HDFC Bank Credit Cards Division. 8, Lattice Bridge Road. Thiruvanniyur, Chennai - 600 041, or reach us on phone 04423625600 between 09.30am to 05.30pm Monday to Friday.

11. Disclosure

The Cardmember acknowledges that as per existing business practices, the Bank can disclose from time to time any information relating to the Credit Card(s), to any credit bureau (Existing or Future) without any notice to the customer. The Credit Information Bureau India Ltd. (CIBIL) is an initiative of the Government of India and Reserve Bank of India to improve the functionality and stability of the financial system. All banks and financial institutions participating in this initiative are required to share customer data with CIBIL / credit bureaus and this information is being

provided in the terms of the Credit Information Companies Regulation Act, 2005. In view of this we wish to inform the Cardmember that the bank can disclose any information relating to credit card(s) default by the customer to CIBIL and to any other credit bureau (Existing and Future) in case the card is overdue, with due notice. Any refresh / updation of data on receipt of payment towards overdue card accounts will reflect in CIBIL / other credit bureaus within a period of 60 days from the date of receipt of payment by the bank. We also wish to inform the Cardmember that the bank will, at its own discretion, record specific conversations between the Cardmember and the representative of the Bank, in cases of grievance-related conversation or payments-recovery-related conversations or any other conversations, that the Bank may deem fit. Select Credit Card variants have a complimentary insurance cover on the Card. The policy coverage starts from the date of the Credit Card set up. For more information and terms & conditions, please refer to the usage guide.

12. Lounge Access

Priority Pass - Charge of \$27 + taxes, will be applicable on all the lounge visits exceeding the complimentary cap.

Diners Club Credit Card - All visits exceeding the complimentary limit will be charged at the prevailing lounge rate inclusive of taxes.

These charges will be billed on your subsequent statement within 60 days of date of visit. Currency conversion rate is applicable as on the date of settlement.

13. Most Important Terms and Conditions in Regional Languages

Please Visit www.hdfcbank.com for information on MITC in regional languages, Options available

- 1) Hindi
- 2) Kannada
- 3) Malayalam
- 4) Telugu
- 5) Tamil
- 6) Bengali
- 7) Marathi
- 8) Gujarati
- 9) Punjabi
- 10) Oriya
- 11) Assamese
- 12) Urdu
- 13) Sindhi.

MOST IMPORTANT TERMS & CONDITIONS



We understand your world

SCHEDULE OF CHARGES

Description of charges	JetPrivilege HDFC Bank Diners Club, Regalia, Business Regalia, Doctor's Regalia, Diners Club Premium, JetPrivilege World, AllMiles, Doctor's Superior, Regalia First, Business Regalia First, Bharat CashBack, Freedom Card	Diners Club Rewardz, Times Platinum Card, JetPrivilege Platinum, Solitaire, Platinum Edge, MoneyBack, Business MoneyBack, JetPrivilege Titanium, Times Titanium Card, Teacher's Platinum, Business Platinum, Snapdeal HDFC Bank Card
Interest free period	Up to 50 days	Up to 50 days
Minimum Repayment Amount	5% or minimum ₹200	5% or minimum ₹200
Cash Advance Limit	40% of the Credit Limit	40% of the Credit Limit
Annual / Renewal fee	Regalia / Business Regalia / Doctor's Regalia – ₹2,500 Diners Club Premium – ₹2,500 JetPrivilege HDFC Bank World - – ₹2,500 AllMiles, Doctor's Superia – ₹1,000 JetPrivilege HDFC Bank Diners Club – ₹10,000 / ₹5,000 Regalia First / Business Regalia First – ₹1,000 Bharat CashBack / Freedom Card – ₹500	Diners Club Rewardz – ₹1,000 JetPrivilege HDFC Bank Platinum / Times Platinum Card – ₹1,000 Solitaire / Platinum Edge / MoneyBack / Business MoneyBack / JetPrivilege Titanium / Times Titanium Card / Teacher's Platinum / Snapdeal HDFC Bank Card – ₹500 Business Platinum – ₹299
Spend condition for waiver of annual charges Excludes transactions below • Cash on Call • Balance Transfer • Cash Withdrawal	<p>Business Platinum Spend ₹30,000 in a year and get a waiver of next year's annual membership fee</p> <p>Bharat CashBack / Freedom Card Spend ₹20,000 in a year and get a waiver of next year's annual membership fee</p> <p>Solitaire / Titanium Edge / Platinum Edge / MoneyBack / Business MoneyBack Spend ₹50,000 in a year and get a waiver of next year's annual membership fee</p> <p>AllMiles / Doctor's Superia / Diners Club Rewardz / Regalia First / Business Regalia First Spend ₹1,00,000 in a year and get a waiver of next year's annual membership fee</p> <p>Regalia / Business Regalia / Doctor's Regalia / Diners Club Premium Spend ₹3,00,000 in a year and get a waiver of next year's annual membership fee</p> <p>JetPrivilege HDFC Bank Titanium / Times Titanium Card / Snapdeal HDFC Bank Card Spend ₹1,50,000 in a year and get a waiver of next year's annual membership fee</p> <p>JetPrivilege HDFC Bank Platinum / Times Platinum Card Spend ₹2,50,000 in a year and get a waiver of next year's annual membership fee</p> <p>JetPrivilege HDFC Bank World Spend ₹3,00,000 in a year and get a waiver of next year's annual membership fee</p> <p>Teacher's Platinum Spend ₹30,000 in a year and get a waiver of next year's annual membership fee</p>	
Additional Card Fee	Lifetime Free (Up to 3 add-on cards)	
Charges on Revolving Credit	JetPrivilege HDFC Bank Diners Club/ Diners Black/ Infinia - 1.99% per month i.e. 23.88% annually Jet World - 3.49% per month i.e. 41.88% annually Regalia/Business Regalia/Doctors Regalia - 2.95% per month i.e. 35.4% annually Regalia First/Business Regalia First - 3.49% per month i.e. 41.88% annually Others - Initial interest rate at card issuance is 3.49% per month i.e. 41.88% annually This can change periodically depending on spend, payback and utilization patterns. The maximum interest rate, in the event of default, is 3.5% per month i.e. 42% annually. Card issued against Fixed Deposit - 1.99% per month (23.88% annually) applicable from transaction date	
Cash Advance Charges	2.5% of amount withdrawn or ₹300 whichever is higher	2.5% of amount withdrawn or ₹300 whichever is higher
Late Payment Charges (Basic Credit Card bill amount)	Statement Balance Less than ₹100 ₹100 to ₹500 ₹501 to ₹5,000 ₹5,001 to ₹10,000 ₹10,001 and above	Late Payment Charges Nil ₹100/- ₹400/- ₹500/- ₹700/-
Charges on overlimit account	2.5% of overlimit amount, subject to a minimum of ₹500	2.5% of overlimit amount, subject to a minimum of ₹500
Payment Return Charges	2% of Payment amount subject to minimum of ₹450	2% of Payment amount subject to minimum of ₹450
Cash Processing Fee	₹100 (for all card payments made by depositing in HDFC Bank branches or ATMs)	₹100 (for all card payments made by depositing in HDFC Bank branches or ATMs)
Rewards Redemption Fee	₹75 per redemption request – Applicable for all cards other than JetPrivilege HDFC Bank World / JetPrivilege HDFC Bank Diners Club	₹75 per redemption request – Not applicable for JetPrivilege HDFC Bank Platinum & JetPrivilege HDFC Bank Titanium
Balance Transfer Processing Charges	2% of BT amount or ₹250, whichever is higher	2% of BT amount or ₹250, whichever is higher
Petrol Transaction Surcharge (Subject to a minimum of Rs. 10)	JetPrivilege HDFC Bank Diners Club/Infinia – Fuel Surcharge Waiver capped at ₹1000 every billing cycle (GST applicable). Diners Premium, Jet World, Regalia, Diners Rewardz, Regalia First, Business Regalia First, Jet Platinum, ALLMILES, Business Regalia, Doctor's Regalia, Times Platinum – Fuel Surcharge Waiver capped at ₹500 every billing cycle (GST applicable). All other cards – Fuel Surcharge Waiver capped at ₹250 every billing cycle (GST applicable). (Statement level capping on PSW effective August 15, 2014) Effective April 15, 2016, Reward Points / JPMiles will not be accrued on fuel transactions. GST charged on fuel surcharge is non-refundable. Effective February 15, 2017, Fuel Surcharge Waiver will be capped at 1% of the eligible fuel transaction amounts. Fuel surcharge varies from 2.5% to 1% of fuel transaction amount. The rate of surcharge may vary depending on the fuel station and their acquiring bank.	Waived for transaction between a) ₹400 to ₹5000 for Regalia / Business Regalia / Doctor's Regalia / Regalia First / Business Regalia First b) ₹400 to ₹5000 for all other cards. Effective April 15, 2016, Reward Points / JPMiles will not be accrued on fuel transactions. GST charged on fuel surcharge is non-refundable.
Railway Ticket Purchase Fee	₹30+2.5% of transaction amount. On HDFC Bank Payment Gateway : 1.8% + GST. On Other Bank's Payment Gateway : rate as per IRCTC website.	
Reissue of Lost, Stolen or Damaged Card	₹100	₹100
Outstation Cheque Processing Charge	Cheque value upto ₹5,000 - Fee will be ₹25 Cheque value above ₹5,000 - Fee will be ₹50	Cheque value upto ₹5,000 - Fee will be ₹25 Cheque value above ₹5,000 - Fee will be ₹50
Foreign Currency Transactions	Bank Charges Cross currency mark-up of 3.5% (2% for Regalia / Business Regalia / Doctor's Regalia / JetWorld / JetPrivilege HDFC Bank Diners Club / Diners Club Premium / Regalia First / Business Regalia First)	Bank Charges Cross currency mark-up of 3.5% (3.0% for Diners Club Rewardz)
Goods and Services Tax (GST)	Applicable on all Fees, Interest and other Charges. • The applicable GST would be dependent on place of provision (POP) and place of supply (POS). If POP and POS is in the same state then applicable GST would be CGST and SGST/UTGST else, IGST. • GST For FEE & Charges / Interest transactions Billed on statement date will reflect in next month statement. • GST levied will not be reversed on Any dispute on Fee & Charges / interest.	

24-HOURS CUSTOMER CALL CENTERS

Ahmedabad / Bengaluru / Chennai / Delhi & NCR / Hyderabad / Kolkata / Mumbai / Pune – 61606161			
Chandigarh / Kochi / Indore / Jaipur / Lucknow – 6160616			
Andhra Pradesh : 9949493333	Madhya Pradesh / Chhattisgarh : 9893603333	Rajasthan : 9875003333	Bihar / Jharkhand / Patna : 1860 266 6161
Assam : 9957193333	Maharashtra (except Mumbai) and Goa : 9890603333	Tamil Nadu / Pondichery : 9840673333	Jammu & Kashmir / Himachal Pradesh
Gujarat : 9898271111	Orissa : 9815331111	Uttar Pradesh / Uttarakhand : 9935903333	(Toll-free from BSNL Landline) :1800 103 9733
Haryana : 9996243333	Punjab : 9815331111	West Bengal / Sikkim / Andaman & Nicobar : 9831073333	Meghalaya / Tripura / Nagaland / Mizoram / Arunachal Pradesh / Manipur
Karnataka : 9945863333			(Toll-free from BSNL Landline) :1800 103 9733
Kerala : 9895663333			

Toll Free No. for the below locations: 1800 266 4332

Agra/Ajmer/Allahabad/Bareilly/Bhubaneswar/Bokaro/Cuttack/Dhanbad/Dehradun/Erode/Guwahati/Hissar/Jammu & Srinagar/Jamshedpur/Jhansi/Jodhpur/Karnal/ Kanpur/Madurai/Mangalore/ Mathura/Meerut/Moradabad/Muzaffarpur/Mysore/Pali/Patiala/Rajkot/Ranchi/Rourkela/Salem/Shimla/Siliguri/Silvassa/Surat/Trichy/Udaipur/Varanasi

If you don't wish to be called about our products and services, kindly log on to our website: www.hdfcbank.com and register yourself in our Don't Call Registration option. Card account levied with late payment charges in the latest generated statement will be exempted from the cash processing fee.